Curriculum Vitae – Jeff Davies

Ebbw Vale, Gwent.

Email: IT@warp-pipe.co.uk

Personal Summary

Conversant with both VMware & HyperV Virtualisation. Experienced in installing, configuring & troubleshooting collaborative software including Exchange, TMG, SharePoint & IIS.

Has experience with both remote & on-site support with both hardware and software issues. Able to support all current Microsoft desktop & Server operating systems. Also has extensive application experience which includes all versions of Microsoft Office.

IT Qualifications

• MCTS (70-640) Configuring Windows 2008 active directory	**2011**
• (3398) Updating your skills from Exchange 2003 to Exchange 2007	**2008**
• VMware ESXi system management course	**2008**
• MCP (70-284) Implementing & managing Exchange server 2003	**2008**
• MCP (70-282) Deploying & managing a network solution for medium sized businesses	**2007**
• Accredited platform specialist, HP mobile computing	**2003**
• MCSA Microsoft Certified System Administrator	**2002**
• MCP (70-210) Installing, configuring & administering a Windows 2000 server	**2002**
• MCP (70-218) Managing a Windows 2000 network environment	**2002**
• (A200) CompTIA Hardware+	**2002**
• (A300) CompTIA Operating systems technologies+	**2002**
• (N100) CompTIA Network+	**2002**

Employment History

IDATS   **2021 –**

Digital forensic consultant

eDiscovery, Cloud migration, Catalogue ingestion, System administration.

Homeworking   **2016 – 2021**

Caring for 2 pre-school children. Managing a small group, resolving disputes between members on a regular basis. Contributed to training & orientation programmes. Adept at handling stressful & unpleasant interpersonal situations.

Circle IT, Cardiff gate   **2015 – 2016**

Field engineer

Supporting clients including Cardiff & Vale College, NPTC group & media company UKTV.

Insurgo media services, Abertillery   **2014 – 2015**

Network administrator

Managing all aspects of the company IT infrastructure. Securely decommissioning & repurposing end of life hardware from FTSE 100 companies & government agencies.

Astrix Integrated Systems, Abercynon   **2005 – 2014**

Senior engineer & 3rd line support

Supporting small businesses & educational establishments in the South Wales area. Visiting customer's premises or connecting remotely to diagnose & fix problems with hardware, software or network infrastructure. Upgrading or replacing customers hardware & software as required. Managing daily IT duties including backup, user support & system reconfiguration. Configuring & deploying servers to new or existing networks in production environments, migrating software, hardware & data when required.

Networking Systems ltd, Newport   **2004 – 2005**

Network support engineer

Supporting schools in the Cardiff area. Assisted implementing ISO1901 companywide & trained large groups in PC technology & operation.

Teleplan, Chelmsford   **2002 – 2003**

Computer Technician

Diagnosing faults and repairing Compaq hardware. Liaising with customers on a day-to-day basis regarding software and hardware issues.

Corus/British Steel PLC, Ebbw Vale   **1988 – 2002**

Part of a small production team, assisting with planning & co-ordination of manufacturing activities on a shift-by-shift basis. Chosen as a company representative to investigate & resolve customer complaints.